

UNITED STATES DISTRICT COURT  
EASTERN DISTRICT OF NEW YORK

ERICK DIAZ CRUZ,

Plaintiff,

v.

THE UNITED STATES OF AMERICA; and  
HENRY V. SANTANA, Officer of U.S.  
Immigration and Customs Enforcement,

Defendants.

SECOND AMENDED  
COMPLAINT

20 CV 891 (EK) (SJB)

Jury Trial Demanded

Plaintiff Erick Diaz Cruz, by his attorneys, Elefterakis, Elefterakis & Panek, alleges as follows:

**PRELIMINARY STATEMENT**

1. While Erick Diaz Cruz, an unarmed twenty-six-year-old man from Mexico, was visiting his mother at her longtime home in Brooklyn, Defendant Santana, a United States Immigration and Customs Enforcement (“ICE”) officer, shot him in the face at point blank range. He brings this civil rights case seeking redress for the grievous injuries he suffered as a result of this indefensible and horrific shooting.

2. On the morning of Thursday, February 6, 2020, Mr. Diaz Cruz was asleep in his mother’s house in Gravesend, Brooklyn. He awoke to the sounds of men’s voices and banging on the door. Shortly thereafter, he heard screaming and exited the house to find two men—later identified as ICE officers—engaged in a confrontation in the

street with his mother's long-time partner, Gaspar Avendaño-Hernandez. Minutes later, standing only a few feet from one of the officers, Mr. Diaz Cruz saw the ICE officer reach for something at his hip. Mr. Diaz Cruz covered his face for protection. The ICE officer fired a gun directly at Mr. Diaz Cruz's face. The bullet passed through Mr. Diaz Cruz's left hand and into his left cheek, lodging behind his ear.

3. At the time of the shooting, neither Mr. Diaz Cruz nor any of the civilians at the scene were armed. The officers were not under threat by Mr. Diaz Cruz or anyone else near him—much less in immediate danger of deadly or serious bodily harm. Mr. Diaz Cruz's shooting, at the start of the school and work day, in the middle of a quiet Brooklyn neighborhood full of young families, was senseless and unjustified. In those few seconds, Mr. Diaz Cruz's life was forever altered. What had started as a pleasant vacation with his girlfriend to see his family in New York, and a welcome break from his steady job as a municipal employee in Veracruz, Mexico, became a horrific, life-altering trip causing him grave and permanent injuries. Today, the left side of Mr. Diaz Cruz's face is covered by a snaking set of wounds, he has multiple fractures in his face and hand and has undergone a series of surgeries to remove the bullet and attempt to mitigate the damage to his bones and tissues.

4. Mr. Diaz Cruz now brings this lawsuit for monetary damages for this lawless shooting, alleging claims under the Fourth and Fifth Amendments to the United

States Constitution and the Federal Tort Claims Act, 28 U.S.C. §§ 1346(b), 2671 et seq. (“FTCA”).

**JURISDICTION AND VENUE**

5. This case is brought pursuant to *Bivens*, the FTCA and the Fourth and Fifth Amendments to the United States Constitution. *See Bivens v. Six Unknown Named Agents of Federal Bureau of Narcotics*, 403 U.S. 388 (1971).

6. The Court has jurisdiction over the subject matter of this case under 28 U.S.C. §§ 1331 (federal question jurisdiction) and 1346(b) (United States as a defendant).

7. On or about February 25, 2020, Mr. Diaz Cruz submitted a timely Standard Form 95 Personal Injury Claim Form to ICE. In correspondence dated April 15, 2021, ICE denied the claim. Mr. Diaz Cruz has, therefore, exhausted administrative remedies.

8. Venue is proper in the Eastern District of New York because a substantial part of the events complained of and giving rise to Plaintiff's claims occurred in this District. *See* 28 U.S.C. §§ 1391(b), 1391(e), 1402(b).

**JURY DEMAND**

9. Plaintiff demands a trial by jury in this action as to his *Bivens* claims.

**PARTIES**

10. Plaintiff Erick Diaz Cruz is a Mexican national who lives in Martínez de la Torre, Veracruz, Mexico. At the time of the shooting, Mr. Diaz Cruz was visiting his family in Brooklyn, New York on a valid tourist visa.

11. Defendant United States of America is the appropriate defendant under the Federal Tort Claims Act. ICE is an agency of the United States Department of Homeland Security (“DHS”).

12. Defendant Henry V. Santana was, at all times relevant to this Complaint, an ICE Deportation Officer working in ICE’s New York City Fugitive Operations department.

13. At all times relevant to this Complaint, all ICE personnel mentioned below, including Defendant Santana, were employees of ICE and Defendant United States of America and were acting within the scope and course of their employment and under color of law.

**STATEMENT OF FACTS**

**Mr. Diaz Cruz’s Life Before the Shooting**

14. Mr. Diaz Cruz is a twenty-seven-year-old man who lives in Martínez de la Torre, Veracruz, Mexico with his girlfriend of nine years, Jennifer. Mr. Diaz Cruz has a bachelor’s degree in International Commerce from the University of Veracruz.

15. Mr. Diaz Cruz works as the presiding assistant for the Mayor of Martínez de la Torre, Teresa Herrera Martinez, a position he has held for several years. In this position, he works directly with the Mayor and is responsible, among other things, for keeping records of municipal contracts. Mr. Diaz Cruz also operates a small car-wash business in Martínez de la Torre.

16. Mr. Diaz Cruz's mother, Carmen Cruz, and his younger brother, Kevin Cruz, live in Gravesend, Brooklyn.

17. After obtaining visitor's visas to travel to the United States, Mr. Diaz Cruz and Jennifer bought round-trip tickets to New York and embarked on a two-week vacation to visit his family. Mr. Diaz Cruz had not seen his mother in many years and this was the first time his mother would meet his girlfriend.

18. Mr. Diaz Cruz and Jennifer arrived in Brooklyn on January 25, 2020.

19. During their visit they stayed in a spare bedroom in Ms. Cruz's house in Gravesend, Brooklyn, where she lives with her long-time partner Gaspar Avendaño-Hernandez.

20. During their visit, Mr. Diaz Cruz and Jennifer went sight-seeing, explored the neighborhood, and went out for meals with his family. They were happy to be with family and on vacation.

## The Shooting

21. On the morning of February 6, 2020, Mr. Diaz Cruz awoke in his mother's home to hear banging on the door and men shouting.

22. Shortly thereafter, he heard screaming and crying on the street. Mr. Diaz Cruz quickly dressed in a t-shirt, jeans, and boots and exited the house.

23. Once outside, Mr. Diaz Cruz saw Defendant Santana and another man—Sherman Chan—engaged in a struggle in the middle of the street with Mr. Avendaño-Hernandez.

24. A third man, John Doe 3, stood nearby, placing himself between the confrontation and bystanders.

25. Sherman Chan is an Asian man who is approximately five feet and seven inches tall and heavy set. On the day of the incident in question, he was wearing jeans, a green-gray hooded jacket and a grey baseball cap. Sherman Chan is an ICE officer.

26. John Doe 3 is a white man who is approximately six feet and two inches tall, has a large build, and is bald. On the day of the incident in question, he was wearing black pants and a black hooded jacket. On information and belief, John Doe 3 is an ICE officer.

27. Mr. Diaz Cruz's mother Carmen, younger brother Kevin, and several bystanders and neighbors were standing near the confrontation observing.

28. Mr. Diaz Cruz walked into the street towards his mother Carmen, who was visibly upset, and hugged her.

29. Mr. Diaz Cruz saw Defendant Santana and Sherman Chan wrestling with Mr. Avendaño-Hernandez, repeatedly using a taser on him, and attempting to place him in handcuffs and move him towards their vehicle.

30. After a few minutes, Mr. Avendaño-Hernandez ran away from Defendant Santana and Sherman Chan, who were in the street, towards Carmen Cruz's home. Defendant Santana ran after him.

31. Defendant Santana grabbed Mr. Avendaño-Hernandez and tried to pull him back towards the street, away from the house.

32. Mr. Avendaño-Hernandez grabbed onto a metal pole attached to a wall next to the staircase leading up to Carmen Cruz's home.

33. Mr. Diaz Cruz walked towards Mr. Avendaño-Hernandez and Defendant Santana.

34. Mr. Diaz Cruz stood on the steps leading up to the house, between Mr. Avendaño-Hernandez and the front door.

35. Mr. Diaz Cruz had his back to the house and was facing Defendant Santana.

36. Defendant Santana was approximately four feet away from Mr. Diaz Cruz, with Mr. Avendaño-Hernandez between them.

37. Defendant Santana did not give Mr. Diaz Cruz any verbal instructions to move away from Mr. Avendaño-Hernandez or to take, or cease, any action.

38. Seconds later, Mr. Diaz Cruz saw Defendant Santana reach with his right hand towards Defendant Santana's right hip.

39. Believing Defendant Santana was reaching for pepper spray, Mr. Diaz Cruz covered his face with his left hand to protect his eyes.

40. Instead, Defendant Santana pulled out a gun, pointed it at Mr. Diaz Cruz's face, and fired.

41. Defendant Santana did not issue any warning to Mr. Diaz Cruz before firing.

42. The bullet tore through Mr. Diaz Cruz's left hand and entered his left cheek.

43. Mr. Diaz Cruz collapsed on the sidewalk bleeding profusely from his hand and face.

44. Upon information and belief, Mr. Avendaño-Hernandez witnessed Defendant Santana shooting Mr. Diaz Cruz.

45. Mr. Diaz Cruz posed no danger to Defendant Santana or anyone else.

46. Mr. Diaz Cruz was unarmed and Defendant Santana had no reason to believe he was armed.

47. Mr. Diaz Cruz was not wearing a jacket or other clothing that could have concealed a weapon and at no point did he reach his hands towards his pants.

48. Mr. Diaz Cruz made no threatening statements or movements to Defendant Santana.

49. At no point did Defendant Santana have any legitimate reason to draw his firearm.

50. Defendant Santana's actions in shooting Mr. Diaz Cruz were unreasonable and excessive, and were unnecessary to defend against bodily injury or deadly force. Defendant Santana acted intentionally with the specific purpose of causing serious harm and/or death to Mr. Diaz Cruz without legal justification.

51. Defendant Santana acted under color of law.

52. Defendant Santana's actions in shooting Mr. Diaz Cruz were also contrary to DHS policy, which states that a DHS law enforcement officer ("LEO") may discharge a firearm at a person "only when the LEO has a reasonable belief that the

subject of such force poses an imminent threat of death or serious bodily injury to the LEO or to another person.”<sup>1</sup>

53. Defendant Santana at no time could have reasonably believed that Mr. Diaz Cruz posed an imminent threat of death or serious bodily injury to him or anyone present.

54. Upon information and belief, Defendant Santana is still employed by ICE and has not suffered disciplinary action.

#### **Harm Suffered by Plaintiff Because of Defendants' Actions**

55. Mr. Diaz Cruz was taken to Maimonides Hospital in Brooklyn, New York, for treatment of his injuries.

56. He was diagnosed with extensive acute traumatic fractures of several bones in his face, including his left maxilla, zygomatic bone, ethmoid bone, and pterygoid plates.

57. He also was diagnosed with acute fractures to the ulnar aspect of his left wrist and hand.

58. The hospital documented significant damage to his sinus walls.

59. The hospital documented impairment to the vision in his left eye.

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<sup>1</sup> U.S. Department of Homeland Security, Policy Statement 044-05, “Department Policy on the Use of Force,” Sept. 7, 2018, available at [https://www.dhs.gov/sites/default/files/publications/mgmt/law-enforcement/mgmt-dir\\_044-05-department-policy-on-the-use-of-force.pdf](https://www.dhs.gov/sites/default/files/publications/mgmt/law-enforcement/mgmt-dir_044-05-department-policy-on-the-use-of-force.pdf).

60. Mr. Diaz Cruz's treating physicians observed extensive bullet fragments throughout the left side of his face, with the largest bullet fragment lodged in the soft tissue behind his left ear.

61. Mr. Diaz Cruz underwent two surgeries at Maimonides Hospital as a result of being shot, one surgery to his face and one to his hand.

62. Mr. Diaz Cruz will require countless more medical interventions for his serious injuries.

63. Doctors were unable to remove the bullet from Mr. Diaz Cruz's head because its location in his head would make surgery dangerous.

64. Mr. Diaz Cruz spent five days in the hospital.

65. Mr. Diaz Cruz faces a long and uncertain road to recovery.

66. Mr. Diaz Cruz has crisscrossing scars covering the left side of his face.

67. For weeks following the shooting, Mr. Diaz Cruz could not move and had no use of his left hand or arm, which were heavily bandaged. Mr. Diaz Cruz continues to have limited mobility in his left hand and arm.

68. Months after the shooting, Mr. Diaz Cruz underwent surgery to remove the bullet after living in constant pain and with the wound site showing signs of infection.

69. Mr. Diaz Cruz has undergone additional surgeries and medical interventions in an effort to repair and rebuild the bones of his face, including his orbital floor and wall, mitigate the permanent scarring and address the disfigurement caused by being shot in his face.

70. Nevertheless, Mr. Diaz Cruz remains disfigured and in a state of constant discomfort, unable to even close his left eye due to the injuries he sustained.

71. Over a year after the shooting, Mr. Diaz Cruz continues to have limited vision from his left eye and appears to have suffered permanent impairment and vision loss to his left eye, as a result of the shooting.

72. As a result of being shot, Mr. Diaz Cruz has been forced to remain in the United States and away from his homeland, his family, his community and his career. This has been a severe hardship for Mr. Diaz Cruz in many ways. For example, in June 2020, while Mr. Diaz Cruz was convalescing in Brooklyn, his beloved father died from a heart attack in Mexico and Mr. Diaz Cruz was unable to attend the funeral, resulting in severe emotional distress.

73. Mr. Diaz Cruz also suffered hearing loss in his left ear as a result of the shooting.

74. Defendant Santana proximately caused Mr. Diaz Cruz's injuries by shooting him in the face without justification.

75. Defendant Santana's shooting of Mr. Diaz Cruz caused him, *inter alia*, excruciating pain, emotional distress, trauma, permanent injuries, loss of enjoyment of life, lost earnings, diminished earning capacity and lost opportunities for career advancement.

76. Plaintiff has suffered significant damages, in an amount to be proven at trial.

### CAUSES OF ACTION

#### **CLAIM ONE** **VIOLATION OF THE FOURTH AMENDMENT** (Against Defendant Santana)

77. The foregoing allegations are re-alleged and incorporated herein by reference.

78. At the time Defendant Santana shot Mr. Diaz Cruz, neither her nor anyone else was in danger of death or serious bodily injury from Mr. Diaz Cruz or anyone else.

79. In shooting Mr. Diaz Cruz, Defendant acted intentionally and used unreasonable and excessive force with the purpose of causing harm to Mr. Diaz Cruz without legal justification.

80. Defendant's actions violated the Fourth Amendment's prohibition against seizures with excessive and unreasonable force.

CLAIM TWO  
**VIOLATION OF THE FIFTH AMENDMENT**  
(Against Defendant Santana)

81. The foregoing allegations are re-alleged and incorporated herein by reference.

82. At the time Defendant Santana shot Mr. Diaz Cruz, neither Defendant Santana nor anyone else was in danger of death or serious bodily injury from Mr. Diaz Cruz or anyone else.

83. In shooting Mr. Diaz Cruz, Defendant Santana acted intentionally, maliciously, and used unreasonable and excessive force, with the purpose of causing harm to Mr. Diaz Cruz without legal justification. Defendant Santana's actions were unnecessary to achieve any legitimate law enforcement objective.

84. Defendant's actions were grossly excessive, deliberately indifferent, and shocked the conscience in violation of the substantive due process component of the Fifth Amendment.

CLAIM THREE  
**FTCA**  
(Against Defendant United States of America)

85. The actions of Defendant Santana and/or other employees of ICE constitute the following torts under the laws of the State of New York:

- a. Assault

- b. Battery
- c. Emotional Distress (Intentionally Inflicted)
- d. Emotional Distress (Negligently Inflicted)
- e. Negligence
- f. Negligent Entrustment
- g. Future Earning Capacity Damaged by Tort
- h. Future Injury from Present Tortious Personal Injury
- i. Future Medical Expenses Resulting from Tort
- j. Intentional or Malicious Harm to Another (Prima Facie Tort)
- k. Loss of Consortium
- l. Lost Capacity in Living Resulting from Tort
- m. Negligence Per Se
- n. Negligently Caused Economic Loss
- o. Respondeat Superior
- p. Res Ipsa Loquitur Negligence
- q. Vicarious Liability

48. Under the FTCA, Defendant United States of America is liable to Plaintiff

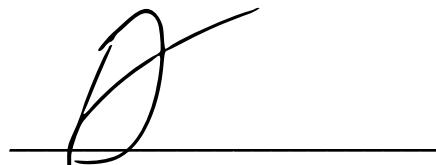
Erick Diaz Cruz for these actions.

RELIEF

WHEREFORE, Plaintiff respectfully requests judgment against Defendants as follows:

1. A declaration that Defendant Santana's actions violated the Constitution.
2. Compensatory damages against all Defendants, jointly and severally;
3. Punitive damages against Defendant Santana;
4. Costs and reasonable attorneys' fees; and
5. Such other relief as the Court deems just and equitable.

Dated: April 20, 2021  
New York, New York



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